

This Warranty covers product quality defects in the Protan Roofing Materials being not fit for purpose, as detailed in the Project Specification and the Project Completion Document, consisting of Protan waterproofing membrane(s) and components supplied by Protan (UK) Ltd (Protan) from the date shown on the Project Completion Document. Protan will make necessary repairs, or at our option, pay the reasonable cost of repair or replacement to the Protan Roofing System in line with warranty conditions.

How long is the Warranty period?

Installation on new roof decks:

- Mechanically attached roofing systems using Protan SE Membrane and accessories will have Warranty cover for a period of 15 years.
- Adhered roofing systems using Protan GX Membrane and accessories will have Warranty cover for a period of 15 years.
- Ballasted or green roof systems using Protan PROGREEN Membrane and accessories will have Warranty cover for a period of 10 years.

Installation on existing roof decks:

- Mechanically attached roofing systems using Protan SE Membrane and accessories will have Warranty cover for a period of 10 years.
- Adhered roofing systems using Protan GX Membrane and accessories will have Warranty cover for a period of 10 years.
- Ballasted or green roof systems using Protan PROGREEN Membrane and accessories will have Warranty cover for a period of 10 years.

What does this Warranty not cover?

- This Warranty does not cover any products not supplied by Protan.
- This Warranty does not cover workmanship of the Protan Domestic Contractor, labour costs associated with repairs not associated with defects as defined above.
- In no event shall Protan have any liability for consequential damages, or loss, damage or expense directly or indirectly arising from the use of the products, or any inability to use them either separately or in combination with other equipment or materials, or from any other cause.
- The defect must not be caused directly or indirectly by force majeure, namely conditions or circumstances outside Protan's control including, but not limited to, structural defects, subsidence, use of harmful lubricants, natural disaster, acts of God, war, riot, terrorism, malicious damage, storm damage or otherwise that would not be covered by other insurances.

What are the conditions of this Warranty?

- Full access is to be provided to Protan to inspect the work during construction and on completion.
- Protan and the Protan Domestic Contractor shall first have received payment in full for the Protan Roofing System and installation.
- The Protan Domestic Contractor must have installed the Protan Roofing System using accredited labour trained by Protan's Technical Service Division. The Protan Domestic Contractor shall at all times demonstrate proper skill and care in accordance with Protan's recommendations. Protan shall not be liable if no proper care has been taken by the Protan Domestic Contractor or if the Protan Domestic Contractor has used non-accredited labour.
- The Home Owner must at all times have followed the Protan maintenance and aftercare instructions (as overleaf) and any further recommendations issued to the Home Owner by Protan from time to time.
- The Building Owner must notify the Protan Domestic Contractor in writing within no more than 7 days after any defect is discovered or ought within reasonable diligence, to have been discovered.
- Any repair work agreed will be completed within reasonable time provided that the Home Owner has made suitable preparation for the work to be carried out. Repairs must be carried out by a Protan Partner Contractor and it is recommended that the original Partner Contractor be involved whenever possible otherwise repair work may be chargeable.
- This Warranty may be assigned by the Home Owner from original ownership. Each assignment shall be effective on the date of written notice being given to Protan, provided that such notice states the full name of the assignee.
- This Warranty shall be governed by and construed in accordance with English law and any dispute or difference whatsoever shall be referred to the exclusive jurisdiction of the English courts.
- Protan must be notified prior to any changes of the building's or roof's use to maintain validity of this Warranty.
- For ballasted and green roof systems, the Home Owner is responsible for all investigative works and related costs for any alleged waterproofing failure until it can be proven that there is a fault in the Protan Material(s).
- Any proven claim for defective Protan materials and reinstatement is limited to £5,000 (inc. VAT) in any singular incident.
- This warranty does not affect the Home Owner's statutory rights.

Signed

Signed

For the Home Owner

For Protan (UK) Ltd

Date:

Date:

Protan Sealant is a maintenance item covered for 10 years from the completion date.
Maintenance details: See reverse

Ref: 3.502 Author:PK Date:0/10

Maintenance / Aftercare Instructions

What maintenance is involved?

In line with BS 6229 : 2003 it is required as with any roof that the roof area be inspected, ideally in the spring and autumn, for evidence of damage, clearing of any accumulated debris, cleaning of gutters and ensuring outlets are clear and free flowing.

Inspection must also include a visual check of detailing to penetrations through the roof, terminations to upstands, walls etc. especially where counter flashings are employed, exposed perimeter or other areas where wind uplift can be high.

Checks must also be carried out around roof mounted plant, extracts etc. where chemical/lubricant spillage or exhaust emission contamination could occur.

For ballasted systems, the concrete paving slabs and/or pebble ballast must be checked for movement. Ballast must be maintained at a minimum height of 50mm or as detailed in the Project Specification.

Green roof maintenance must be carried out in accordance to green roof suppliers/installers recommendations.

Can the membrane be cleaned?

Should there be a requirement to clean your Protan membrane of normal airborne pollution/grime and organic matter, this can be achieved by washing using a general domestic detergent applied with soft brush followed by thorough rinsing with clean water.

NB: Solvent based cleaners must not be used

How is damaged membrane repaired?

Should it become necessary to repair an area of damaged Protan membrane, this can easily be achieved by installing a patch of new Protan membrane over the damaged area and heat welding to the existing membrane. Prior to installing the patch, contact areas of the existing membrane should be cleaned in the manner described earlier, alternatively the area of damage may be enlarged and the new patch inserted beneath the existing Protan membrane and heat welded to the un-exposed, cleaner, underside. In either case the repair patch should be large enough to enable a 40mm weld. From a visual point of view patches should be neat, with rounded corners and of a size that will blend in.

Repairs must be carried out by a Protan Domestic Contractor approved by Protan who will be fully conversant with the system. Failure to do so may compromise your Protan membrane and original contractor's warranties. It is recommended that the original Domestic Contractor be involved whenever possible otherwise repairs may be chargeable.

NB: Bitumen products should not be used to repair a Protan Roofing System.

What if you need to access the roof?

Roofs are potentially dangerous areas. All Protan membranes have a textured anti slip surface as an aid to safety but care should be exercised when walking on exposed membranes in wet, damp conditions or when snow or ice is present.

Care should also be taken not to damage the Protan membrane when accessing the roof.

Please note, Protan is not responsible for the safety of persons accessing the roof other than personnel employed by Protan.

What if any alterations need to be made (e.g. pipe work)?

Should any additional works be envisaged where interface with the existing membrane is required, these must be carried out by, or in conjunction with, an approved Protan Domestic Contractor who will be fully conversant with the system. Failure to do so may revoke the membrane and original contractor's warranties. It is recommended that the original Domestic Contractor be involved whenever possible. The details of the Domestic contractor can be found on the Project Completion Document.

How should defects and leaks be reported?

Any defect must be reported directly to the contracted Protan Domestic Contractor as per the contact details shown on the Project Completion Document. In the unlikely event that no response is received within 24 hours please contact Protan Domestic Services on 01252 338378 or domestic@protan.co.uk.